

CONTACT

- chris@chrisfriend.us
- NYC Metro Area
- chrisfriend.us
- in linkedin.com/in/ christopherfriend

HARD SKILLS

- · Organization
- · Project Management
- · Document Design
- · Knowledge Capture
- · Documentation
- · Collaboration
- · Training and Development

TECHNOLOGICAL SKILLS

- · CMSs (WordPress, Ghost)
- · LMSs (Canvas, Brightspace)
- · XeTeX
- · GarageBand
- Productivity suites (Apple iWork, MS 365, Google Workspace)
- · HTML/CSS/PHP

INTERPERSONAL SKILLS

Known for empathy, intermediation, alignment, and adaptability

CHRIS FRIEND, PHD

Experienced educator and skilled technologist with strong written and verbal communication skills, as well as broad applied technology skills, known for integrating humanity and technology. Excellent at mediating between specializations and helping stakeholders align expectations. Broad, practical digital experience and strong ability to bring simplicity and consistency to complex concepts to help streamline processes, redesign workflows, and enhance professionalism and clarity.

Twenty-three years of teaching, seven years of editorial/publishing work, and seven years of podcasting enrich my ability to facilitate discourse and interpersonal interactions. Particularly adept at navigating communication at the intersection of technology and its applications, especially in training environments.

EXPERIENCE

College English Instructor/Professor

UCF, Saint Leo, Kean | 2011 - present

- · Presented 34 research talks, 3 keynotes at int'l conferences
- Published 21 peer-reviewed articles/chapters; edited 4 studentauthored textbooks & 1 article collection
- · Led 13 teacher-training seminars/workshops
- Supported writing-curriculum revision process at 3 institutions, balancing needs of internal partners
- · Biannually evaluated 80 learner for writing quality & standards
- · Simplified complex academic discipline in introductory courses, promoting ease of access for diverse student groups
- Advised ~40 students per semester, contributing to student success and progress to graduation
- · Managed multiple diverse teams through long-term task-oriented and project-based collaborations

Director, Managing Editor, Editor

Hybrid Pedagogy | 2015-2021

- · Lead 11-member int'l editorial team publishing articles biweekly
- Produced 26-episode podcast, conducting interviews, editing audio, generating transcripts, and creating web & social content
- Pioneered bylines crediting authors, editors, and photographers;
 coded supporting PHP in WordPress
- · Managed publication workflow with PublishPress and OJS
- · Transitioned CMS from RapidWeaver to WordPress to Ghost

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KEY PUBLICATIONS

Hybrid Teaching: Pedagogy, People, Politics (Ed. Collection)

- chrisfriend.us/hybrid-teaching
- anchor.fm/hybrid-teaching

Teacher of the Ear (Podcast)

anchor.fm/teacheroftheear

"Constructing Belonging Through Sonic Composition"

in Computers & Composition

chrisfriend.us/belonging

"Double-Open Peer Review: Shaping the Teaching Community"

on Hybrid Pedagogy

chrisfriend.us/double-open

"Outsiders, All: Connecting the Pasts and Futures of Digital Humanities and Composition"

in Disrupting the Digital Humanities

chrisfriend.us/outsiders

EDUCATION

PhD, Texts & Technology

University of Central Florida, 2014

MEd, Curriculum & Instruction

University of Central Florida, 2006

BA, English—Creative WritingUniversity of Central Florida, 2000

Business-Writing Instructor

John Scott Daily Florida Institute of Government | 2010–2014

- · Facilitated writing courses for gov't agencies, adapting curricula to differing needs of a variety of departments
- Developed practical, strategic training content responding to participant feedback
- · Standardized and coordinated design of slide decks and handouts for consistent professional image

K-12 English Teacher

Seminole County Public Schools | 2000-2011

- · Produced engaging materials for a variety of stakeholder groups, publication venues, and events, from promotion to assessment
- · Established first LGBTQ+ student group at a traditionally conservative high school
- · Ensured student success on state assessments by integrating required skills into writing projects
- · Piloted writing education online for the district and adapted to changing curriculum needs

AWARDS

- · Saint Leo Student Government Outstanding Faculty Advisor
- · UCF Arts & Humanities Excellence in Graduate Student Teaching
- · CCCC Professional Equity Project Grant recipient
- · WPA-GO CCCC Travel Grant recipient
- · UCF Trustees Doctoral Fellow
- · Who's Who Among America's Teachers

REFERENCES

Lisa SislerKaren KwasnyJesse StommelKean UniversitySaint Leo UniversityHybrid PedagogyColleagueSupervisor

Contact information for these and other references available upon request.